Replace pre-separation pad Replace separation roller

Pre-separation Pad



Separation Roller



See the User's Guide for feed module and front transport roller replacement procedures.

Supplies, Accessories and Consumables

KodakAlaris.com/go/supplies

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Kodak S5000 Series Scanners

Reference Guide



Support Information

KodakAlaris.com/go/IMsupport

When contacting support, have the following available:

- A description of your problem
- Scanner model and serial number
- Computer configuration
- Software application you are using

Installation

The following is a list of steps you will need to perform to get your scanner set up and connected to your computer.

- 1. Unbox your scanner.
- 2. Setup your scanner for the first time.
- 3. Install driver software.
- 4. Verify the scanner's firmware.
- 5. Optionally update the scanner's firmware.
- 6. Optionally install available Kodak scanning software.

For more details refer to Section 2 of the User Guide which can be found in the manuals listed on the website:

Kodak Alaris.com/go/IMsupport

OCP TIPS



- 1. Document count
- 2. Paper Present Indicator (if no paper is detected, this icon is displayed).
- 3. Scanner is connected to a computer via USB.
- 4. Scanner is connected to the Wired Network.

When the **wrench icon** appears at the top of the scanner touch screen, it's time to clean the scanner or replace consumables (rollers, tires, etc).



See "Maintenance", Section 8 of the User Guide.

The icon only appears if one of the maintenance meters has expired.

Cleaning the transport and rollers







Running a transport cleaning sheet and cleaning the imaging guides



