Troubleshooting

Clearing a paper jam

IMPORTANT: Be sure the output tray is lowered before opening the cover. Do not pull the jammed document out of the Scan Station; open the Scan Station cover first.

1. Open the Scan Station cover.



2. Remove any jammed document(s), close the Scan Station cover and resume scanning.

Multifeeds

If the Scan Station is configured to **Stop Scanning** when a multifeed occurs:

The Scan Station will beep and stop feeding documents. The multifeed document
will exit the Scan Station. A message will be displayed to Scan or Cancel. The
multifeed document will not generate an image. If you want to rescan the document,
put the document back in the input tray and touch Scan.

If the Scan Station is configured to **Continue Scanning** when a multifeed occurs:

• The Scan Station will beep and continue scanning. The multifeed document will be imaged.

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A-61922 / Part # 5K8639 August 2019

Kodak

Scan Station 700 Plus Series

Using the Scan Station 700 Plus Series



User Reference Guide

Support Information

www.AlarisWorld.com/go/imsupport

When contacting support, have the following available:

- · A description of your problem
- · Scanner model and serial number
- Computer configuration
- Software application you are using

Getting the Scan Station ready to scan





Be sure Scan Station is on and ready.

Adjust side guides.





Be sure output tray panel is down.

Adjust input and output tray extenders.

Getting your documents ready to scan

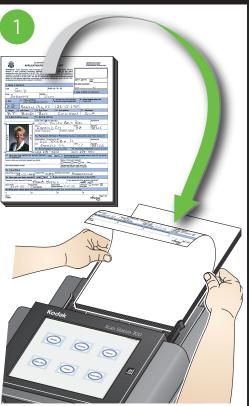


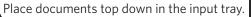


Before scanning:

- Remove all staples and paper clips.
 All inks and correction fluids on the paper must be dry.

Scanning







Select the desired job. You may be prompted with additional options (e.g., voice annotation, email subject, etc.)

Your Scan Station may have been configured to allow you to change or create addtional settings, if so additional options will be available on the touchscreen. See your System Adminstrator for more information.