

# Alaris

a Kodak Alaris business

# Alaris IN2 Ecosystem



## Alaris Capture Pro Software - Version 5.6.0 Release Notes

# Overview

**Upgrading to Version 5.6.0**

**Additional Scanner Support**

**New Subscription Offering**

**Enhancements and Problems Fixed in Version 5.6.0**

# Upgrading to Version 5.6.0 (1)

## Upgrading Stand-Alone Installations

- The customer's **Capture Pro Software Serial Number** must be entitled to the 5.6 release
  - **The Entitlement Date (or Software Assurance Expiration Date) must be August 1, 2018 or later**
- To upgrade, download the installer (**CapProSW\_5\_6\_0.exe**) file from [www.kodakalaris.com/go/captureprodownload](http://www.kodakalaris.com/go/captureprodownload) and run it.
  - **The installer will automatically upgrade an existing Capture Pro install to Version 5.6.0**
  - **An Internet connection is required during the upgrade as the Alaris licensing system will generate a new 5.6 license**

# Upgrading to Version 5.6.0 (2)

## Upgrading Network Edition Installations

- Both the NE Server and the NE Client workstations must be upgraded to Version 5.6 at the same time.
  - You cannot run a Version 5.5 client workstation with a Version 5.6 NE Server
  - You cannot run a Version 5.6 client workstation with a Version 5.5 NE Server
- To upgrade, download the installer files from [www.kodakalaris.com/go/capturepronedownload](http://www.kodakalaris.com/go/capturepronedownload) and run them
  - IIS on the Network Edition Server must be STOPPED prior to the upgrade and RESTARTED after the upgrade

# Additional Scanner Support

## Scanner Support Additions

**Alaris S2040**                      **Group A**

**Epson DS-530**                      **Group A**

**Epson DS-770**                      **Group A**

**Epson GT-S55**                      **Group A**

**Epson GT-S85**                      **Group A**

**Fujitsu fi-7600**                      **Group D**

**Fujitsu fi-7700**                      **Group D**

Complete list of supported scanners  
can be found at:  
[www.alarisworld.com/go/kcsscannersupport](http://www.alarisworld.com/go/kcsscannersupport)

# New Subscription Offering - Overview

## Capture Pro Software is now available for purchase as a Subscription

- New Catalog Numbers have been established for all Capture Pro products including:
  - Groups A – G
  - Index Only
  - Auto Import
  - Network Edition Server and Clients
  - Remote Output Server
- Contact your Alaris Representative or Reseller for **CAT #s and pricing**
- The regular Capture Pro products continue to be available

# New Subscription Offering – Overview (continued)

## The Subscription lasts One (1) Year

- Subscription will start after the fulfillment process has been completed – [details on the following pages](#)
- Capture Pro will stop working once the subscription has expired
- Renewing a subscription for another year will be offered by the Alaris Service and Support team

## The Subscription includes One (1) Year of Software Assurance

- Ability to call Service and Support for assistance
- Ability to upgrade to new releases of Capture Pro Software that may come out during the subscription period



# New Subscription Offering – Overview (continued)

## Limitations

- A subscription license works the same as a regular Capture Pro license with one exception:

When running Capture Pro configured for Auto Import, the ability to run **Auto Import as a Service** is not supported

# New Subscription Offering – Fulfillment Process

Customer will receive an e-mail with instructions for providing the **Hardware ID of the PC that will be running Capture Pro Software**

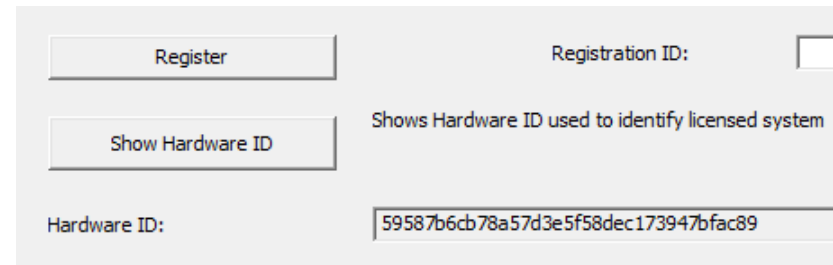
Thank you for your purchase of Alaris Capture Pro Subscription software.

Please find the instructions below for initiating the downloading, installing, and activating your Capture Pro **subscription**:

- 1) Download the **License Manager** from the Alaris web site at [www.alarisworld.com/go/captureprodownload](http://www.alarisworld.com/go/captureprodownload) in the **Workstation/Client** section.
- 2) Run the self-installer (CapProLicenseManager.exe) to install the Alaris License Manager software on the PC where Capture Pro Software will be running. If you already have an earlier version of the License Manager installed on your PC, then the installer will upgrade your License Manager to this latest version.
- 3) Run the License Manager software and click on the button towards the bottom of the screen called **"Show Hardware ID"**.
- 4) Cut and Paste the **Hardware ID** into **an e-mail** and send it to e-mail address: [DIMEDIA@Kodakalaris.com](mailto:DIMEDIA@Kodakalaris.com).
- 5) Kodak Alaris will generate a license for the Hardware ID that you provided. We will send you an e-mail with further instructions when your license is ready.

Thank you.

## Sample e-mail



The screenshot shows the Alaris License Manager application window. It has a light gray background. At the top, there is a 'Register' button on the left and a 'Registration ID:' label on the right. Below the 'Register' button is a 'Show Hardware ID' button. To the right of the 'Show Hardware ID' button is the text 'Shows Hardware ID used to identify licensed system'. At the bottom left, there is a 'Hardware ID:' label. To its right is a text box containing the Hardware ID: '59587b6cb78a57d3e5f58dec173947bfac89'.

Register	Registration ID:
Show Hardware ID	Shows Hardware ID used to identify licensed system
Hardware ID:	59587b6cb78a57d3e5f58dec173947bfac89

# New Subscription Offering – Fulfillment Process (cont.)

After receiving the customer's Hardware ID, Kodak Alaris will generate their subscription license

The customer will receive a follow-up e-mail with instructions - their subscription will start on that date

Dear Customer,

Your Capture Pro subscription license is ready. Please follow the instructions below to install Capture Pro Version 5.6:

- 1) Download the Capture Pro Version 5.6 installer from the [www.alarisworld.com/go/captureprodownload](http://www.alarisworld.com/go/captureprodownload) Alaris web site.
- 2) Run the self-installer (CapProSW\_5\_6\_0.exe) to install the Capture Pro software.
  - 2a) During the installation you will be brought to a screen asking for a Software Serial Number. On that screen, check the box entitled "I would like a Trial or Subscription license".
  - 2b) On the next screen, you will be asked to either enter in a Registration ID or to click on the "Next" button to register. If you don't have a Registration ID, click on the "Next" button and complete the registration screens.
  - 2c) At the end of Registration you will be asked to click on a "Continue" button to return to the Capture Pro installation.
- 3) Complete the installation. As long as your PC is connected to the Internet, your Capture Pro Subscription License will be retrieved and activated.

Please see below your Serial #. This serial number is NOT to be entered during software installation. This is for reference if you are calling our help desk for support

Serial #: CPS110XXX

# New Subscription Offering – Fulfillment Process (cont.)

When calling Service and Support for assistance, the customer must provide the Serial # contained in their fulfillment e-mail

3) Complete the installation. As long as your PC is connected to the Internet, your Capture Pro Subscription License will be retrieved and activated.

Please see below your Serial #. This serial number is NOT to be entered during software installation. This is for reference if you are calling our help desk for support

Serial #: CPS110XXX

# New Subscription Offering – Installation

During the installation (i.e., after downloading and running the installer file, CapProSW\_5\_6\_0.exe) the user will be asked to enter their Software Serial Number

Alaris Capture Pro Software - InstallShield Wizard

**Software Serial Number**

Enter your Software Serial Number.

Enter the serial number you received with your license notification.  
Example: 1234 1234 1234 1234

Software Serial Number :

☒ I would like a Trial or Subscription license.

InstallShield

< Back Next > Cancel

For Subscription installations, the user must instead select “I would like a Trial or Subscription license”

# New Subscription Offering – Installation (continued)

The user will then be required to Register after which they will receive their Registration ID

Registration

**Kodak alaris**

B2B > Landing Page > Capture Pro Trial Registration

Thank you for your interest in Alaris Capture Pro One-Year Subscription and Trial Edition.

Please fill out the information below.

\* Required fields

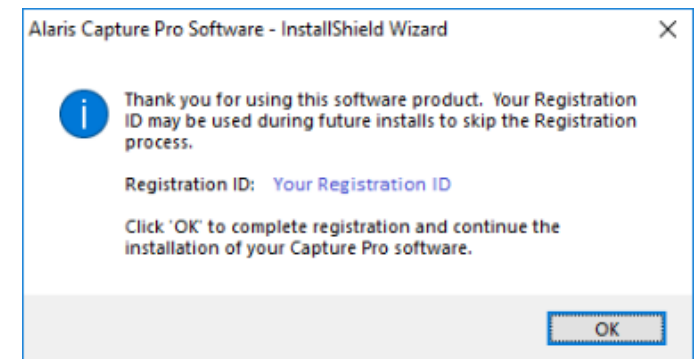
\*First Name

\*Last Name

\*Company Name

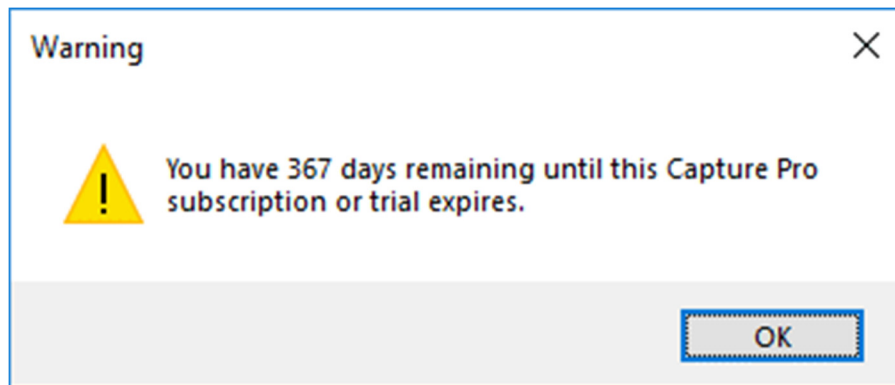
\*Country  
United States

\*Email



# New Subscription Offering – Launching the Software

Upon launching Capture Pro Software, the customer will be informed how many days left they have in their subscription



# Enhancements

## Updated DocuWare System Output Destination (SOD)

- Works with **DocuWare Version 6.6** or higher
- Produces multi-page TIFF, PDF, or Searchable PDF image output and XML index files in the **DocuWare DWCONTROL** format
- For use with the **DocuWare IMPORT** program
- For details on how to configure a Capture Pro Job Setup to work with DocuWare IMPORT, please contact your Alaris pre-sales or support representative

### Notes:

- When upgrading to Version 5.6.0 from a previous release, the legacy DocuWare (ALOS) system output will be replaced by the new SOD
- In order to continue to use the legacy DocuWare (ALOS) system output, it must be saved prior to upgrading to Version 5.6.0
- For details, contact your Alaris support representative



# Problems Fixed in 5.6.0

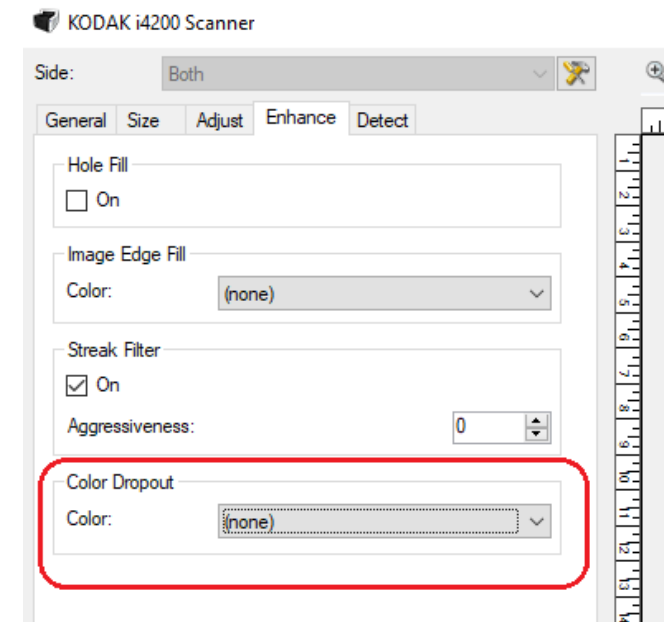
## Scanning and Main Screen GUI

- When launching Capture Pro, the last used Job and Batch are no longer highlighted in Batch Manager
  - Problem was new to Version 5.5.0 where the last used Job and Batch were not being remembered between launches of Capture Pro
- Kodak i6xx (e.g., i620) scanners not working with Capture Pro Version 5.5.1
  - Problem was specific to Version 5.5.1 where scanning was not possible
- Capture Pro hangs after scanning a large number of batches in one session
  - Problem was new to Version 5.5.x and would occur after about 350 batches
- When Batch Manager is sorted by Date/Time the display order can be incorrect if multiple batches are created very close in time

# Problems Fixed in 5.6.0 (continued)

## Scanning and Main Screen GUI (continued)

- **Electronic Color Dropout settings** are not "sticking" with selected scanners
  - Problem was specific to Version 5.5.x of Capture Pro
  - Problem was more prevalent when GUI language was something other than English
  - Enabling Electronic Color Dropout in the scanner settings profile (i.e., TWAIN GUI) would initially work but if user went into the scanner TWAIN GUI, the setting would be disabled



# Problems Fixed in 5.6.0 (continued)

## Indexing

- **Mark Detection results are not accurate** due to image being auto-rotated during OMR processing
  - Problem started in Version 5.4.1
  - OMR processing will now correctly use the image orientation as scanned (which could be configured to not auto-orient based on the Job requirements)

## Auto Import

- **When using the Auto Import Service**, stopping the service does not shut down the Capture Pro processes
  - In Version 5.6, stopping the Auto Import Service will correctly shut down **Capture.exe**, **CaptureProcess.exe**, and **CaptureProcessGuard.exe**

## Output

- **Duplicate entries in output Image Index file** when scanning dual stream bitonal and grayscale
  - Problem did not occur when scanning dual stream bitonal and color

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