KODAK alaris

Case Study

Busy service bureau wowed by scanner beta test

Kodak Ngenuity Scanner exceeds performance expectations

eDocument Solutions (eDocs), a service bureau in Irvine, CA, put the **Kodak Ngenuity** Scanner through real-world testing and came away impressed by its smart combination of sharp image quality, high capacity and intelligent paper handling.

Situation

California service bureau eDocument Solutions subjects a **Kodak Ngenuity** Scanner to a wide-ranging beta test.

Objective

Evaluate the performance of the scanner in a fast paced, real-world production environment.

Solution

A high-volume **Kodak Ngenuity** Scanner.*

Results

The scanner handled a wide range of documents, performed what used to be a three-scanner job by itself, increased accuracy and improved workflow.

Kodak Scanners have long been a fixture at eDocs. In fact, Tom Weed, the company's IT Director, calls **Kodak Ngenuity** Scanners "Russian tanks," referring to their solid design and durability. As a result, the company had high expectations when they agreed to put the **Kodak Ngenuity** Scanner through its paces in a no-holds-barred beta test.

Take on the biggest jobs

One of the toughest projects eDocs handles on a regular basis is scanning loan file orders of up to 2,500 documents – which is often a three-scanner job. The **Kodak Ngenuity** Scanner handled the task on its own in a day, thanks to a 700-document feeder tray capacity – 40% larger than other scanners in its class – and speeds

up to 150 pages per minute (ppm) in bitonal, color and grayscale. "With our **Ngenuity** Scanner, we can stack 'em high and let 'em fly," Weed said.

Scan fragile photos and more

The **Kodak Ngenuity** Scanner also helped the eDocs team easily scan an order of 2,700 color photos, some of which dated back to the 1800s and were extremely fragile. The scanner's straight-through paper path allowed the operators to feed everything, even photos pasted to thick cardstock, without any damage.

The scanner also successfully handled pick tickets on NCR carbon paper, which are often damaged during the scanning process. "We've had zero problems with paper handling," Weed said.

"Scanners from Kodak Alaris always work as advertised and help us meet client deadlines without headaches."

Jack McRoberts, Chief Technology Officer, eDocument Solutions

Increased accuracy and improved workflow

With best-in-class camera technology, white LED lighting, and onboard **VRS**, the **Ngenuity** Scanner consistently produced high-quality digital images. This became especially important on loan option documents requiring high Optical Character Recognition (OCR) rates. The scanner also picked up all color-critical information on the scans, including light blue ink signatures on loan appraisal documents, and scanned them in color even when the pages were fed in mixed batches. In all cases, better accuracy helped eDocs increase throughput.

Weed also appreciated the fact that the **Ngenuity** Scanner kept his people productive with its intuitive and easy-to-use workflow. The improved "multifeed ignore" feature, for example, allowed operators to accept multifeed documents – such as taped photos – with a simple press of a button. This allowed for significant time savings by eliminating the need to rescan the pages.

The scanner also increased productivity by allowing users to save profiles via

Kodak Ngenuity Series Scanners

the user interface, which eliminated the need to reselect scanner settings for standard jobs. "User profiles keep things straightforward and ensure that operators only change settings when it's absolutely necessary," Weed said.

Get working quickly and keep working

Equipped with USB 2.0 connectivity, the **Ngenuity** Scanner is easy to connect to a PC and comes with everything users need to scan. "We unpacked the scanner, plugged it in, and it worked instantly," Weed commented.

The **Ngenuity** Scanner's easy maintenance and durable parts, some of

which have been tested to last for 50 million scans, also impressed the eDocs team. The scanner includes rollers that last up to 600,000 scans, and glass-encased cameras that keep out dust and the occasional staple.

Meet the next generation of scanning

Over the course of the beta test, the reliable and easy-to-use **Ngenuity** Scanner quickly became popular with eDocs operators. "It gave them the consistent performance they're looking for," said Tom Weed. "The **Ngenuity** Scanner showed me the future of scanning."

Want to learn more?
Call: 1-800-944-6171
www.kodakalaris.com/go/IM

Kodak Alaris Inc.
2400 Mt. Read Blvd., Rochester, NY 14615 USA
1-800-944-6171

Kodak Alaris Operations Canada Inc.
Mississauga, Ontario, Canada L5W 0A5
1-800-944-6171

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