

Kodak alaris

**Info Input Express Version 2.3
Limited Edition**

Release Notes

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Installation Pre-Requisites

Windows Software Components

Info Input Express Limited Edition requires the following software to be installed on the PC:

- Microsoft .NET Framework 4.5.2
- IIS Express
- Microsoft Visual C++ 2015 Redistributable

During the installation of Info Input Express LE, both **IIS Express** and the **Visual C++ 2015 Redistributable** should automatically be installed if they are not already present on the PC

GoToAssist Expert 3.1.0.1251	Citrix Online	6/19/2017		3.1.0.1251
GoToMeeting 8.15.0.7759	LogMeIn, Inc.	10/13/2017		8.15.0.7759
IIS Express Application Compatibility Database for x64		12/17/2015		
IIS Express Application Compatibility Database for x86		12/17/2015		
Info Input Express Connector	Kodak Alaris, Inc.	10/27/2017	16.1 MB	2.3.0.14
Info Input Express Software	Kodak Alaris, Inc.	10/27/2017	725 MB	2.3.0.14
Intel® USB 3.0 eXtensible Host Controller Driver	Intel Corporation	12/1/2014	18.4 MB	1.0.8.251
ISIS Driver - Alaris S2000 Series	OpenText Corporation	8/24/2017	75.9 MB	1.0.4796

Microsoft Visual C++ 2013 Redistributable (x64) - 12.0...	Microsoft Corporation	9/29/2017	20.5 MB	12.0.40660.0
Microsoft Visual C++ 2013 Redistributable (x86) - 12.0...	Microsoft Corporation	10/27/2017	17.1 MB	12.0.30501.0
Microsoft Visual C++ 2015 Redistributable (x64) - 14.0...	Microsoft Corporation	11/3/2016	24.3 MB	14.0.23026.0
Microsoft Visual C++ 2017 Redistributable (x86) - 14.1...	Microsoft Corporation	7/25/2017	21.4 MB	14.10.25017.0
Microsoft VSS Writer for SQL Server 2012	Microsoft Corporation	3/5/2015	2.92 MB	11.1.3000.0

Control Panel → Programs and Features

Installation Pre-Requisites

Troubleshooting the Installation

On some PCs, the automatic installation of the required Windows components fails causing the installation of the Info Input Express LE software to also fail

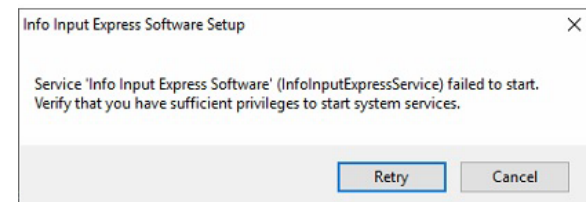
If this error is encountered, then **IIS Express** failed to install and therefore must manually be installed from the Microsoft web site:

<https://www.microsoft.com/en-us/download/details.aspx?id=48264>

If this error is encountered, then the **Visual C++ 2015 Redistributable** installation must be repaired:

- Remove/Uninstall the existing installation from the **Control Panel → Programs and Features**
- Download and install from the Microsoft web site:

<https://www.microsoft.com/en-us/download/details.aspx?id=53840>



Info Input Express
Limited Edition

Alaris

#(loc.FailureInstallHeader)

One or more issues caused the setup to fail. Please fix the issues and then retry setup. For more information see the [log file](#).

0x80070666 - Another version of this product is already installed. Installation of this version cannot continue. To configure or remove the existing version of this product, use Add/Remove Programs on the Control Panel.

Close

Upgrading from Version 2.2

Download the Version 2.3 installer of Info Input Express Limited Edition from the download link e-mailed to you

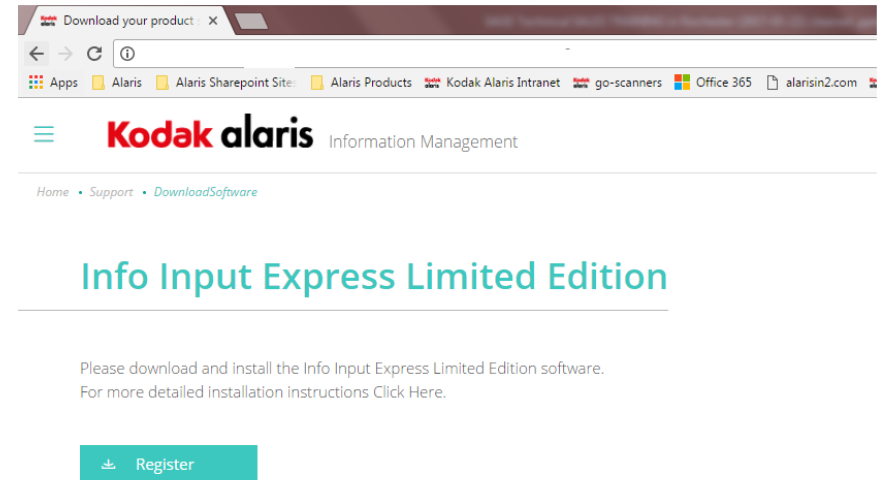


[Home](#) • [Support Center](#) • [RequestSoftware](#) • [thank you](#)

Thank you

Thank you for downloading this software from Kodak Alaris.

A link to download the file has been sent to **your e-mail address**



Running the installer will automatically upgrade your existing installation to Version 2.3

Info Input Express Limited Edition

What's New in Version 2.3

Alaris Re-Branding

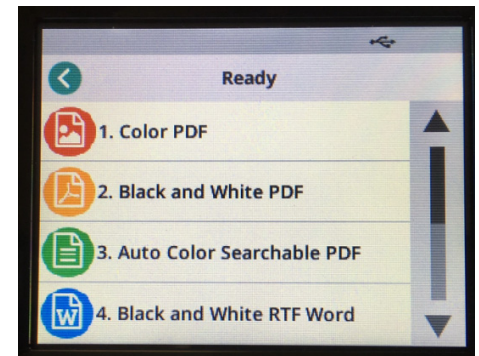
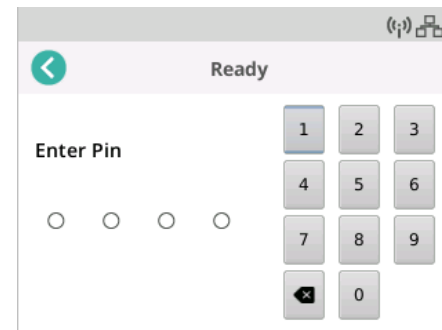
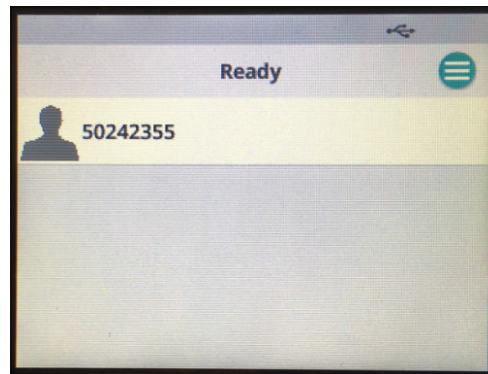
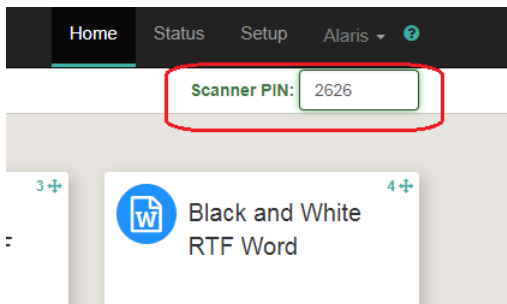
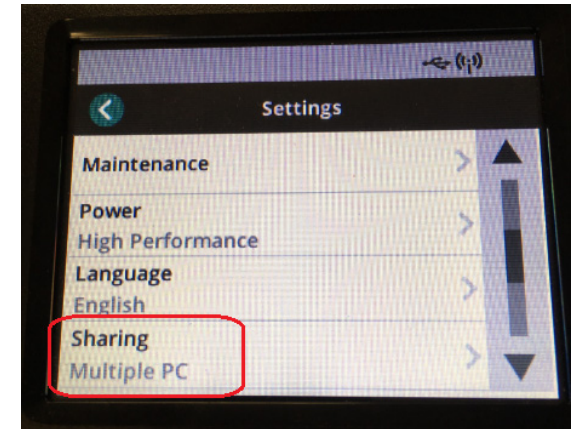
- Installation wizards, browser GUI, About dialogs, etc... just use “Alaris”
- **Services** and **Program and Features** renamed

HomeGroup Listener	Makes local computer changes associate...	Manual	Local Syste...
HomeGroup Provider	Performs networking tasks associated wi...	Manual	Local Service
Human Interface Device Access	Enables generic input access to Human I...	Started	Manual
IKE and AuthIPsec Keying Modules	The IKEEXT service hosts the Internet Key...	Started	Automatic
Info Input Express Connector	Info Input Express Connector	Started	Automatic
Info Input Express Software	Info Input Express Software	Started	Automatic
Intel(R) Content Protection HECI Service	Intel(R) Content Protection HECI Service ...	Manual	Local Syste...
Interactive Services Detection	Enables user notification of user input fo...	Manual	Local Syste...

GoToAssist Expert 3.1.0.1251	Citrix Online	6/19/2017		3.1.0.1251
GoToMeeting 8.12.0.7638	LogMeIn, Inc.	9/17/2017		8.12.0.7638
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ISIS Driver - Alaris S2000 Series	OpenText Corporation	8/24/2017	75.9 MB	1.0.4796
ISIS Driver - Alaris S2000w Series	OpenText Corporation	9/14/2017	76.8 MB	1.0.4844

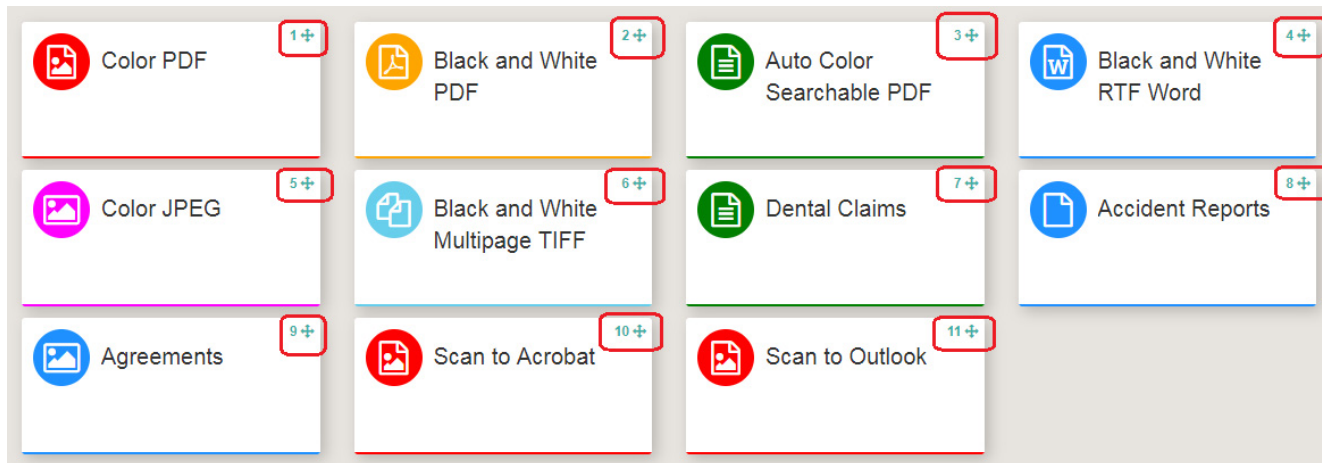
Multi-User/PC Support for S2000w Scanners

- When configured for **Multiple PC** sharing, up to 10 PCs can connect to an S2000w scanner at any one time
 - The users' Windows login user name is displayed on the Scanner OCP
 - An optional **Scanner Pin** can be enabled from the Home Screen requiring the user to enter their Pin when they initiate scanning from the Scanner OCP



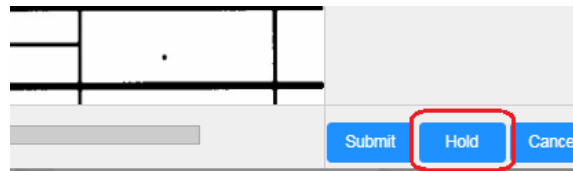
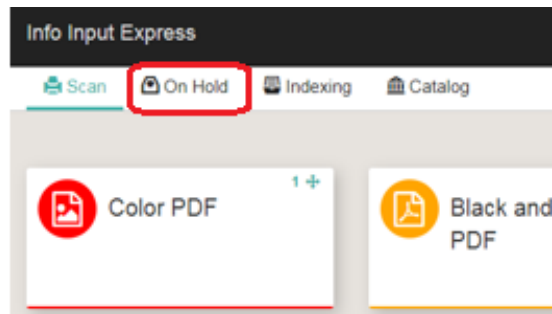
Multi-User/PC Support for S2000w Scanners (continued)

- For Info Input Express **Limited Edition**, the button assignments for the Activities they have defined are delivered to the scanner via the Kodak Alaris Scanner Service

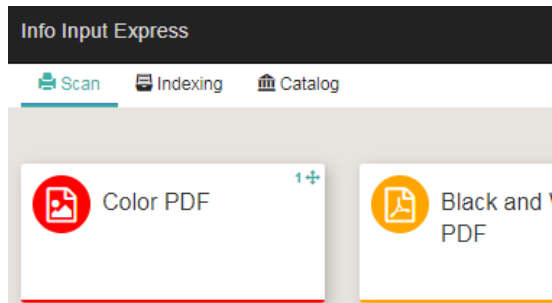


HOLD Feature Removed

- The ability to HOLD for later indexing and submitting has been removed
 - The **Indexing** step of Activity Setup provides the exact same capabilities as HOLD so it didn't make sense anymore to have both features



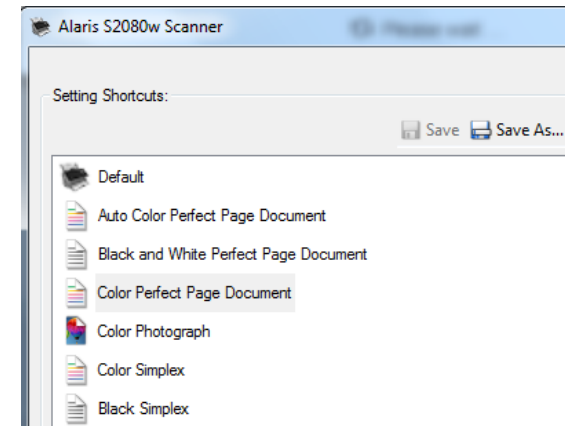
Version 2.2



Version 2.3

Custom Scanning Profiles

- The selected **Custom Profile** (as configured in the TWAIN GUI for Alaris Scanners) will now be displayed in Activity Setup
 - This includes the 6 Default Activities that come with Info Input Express Limited Edition

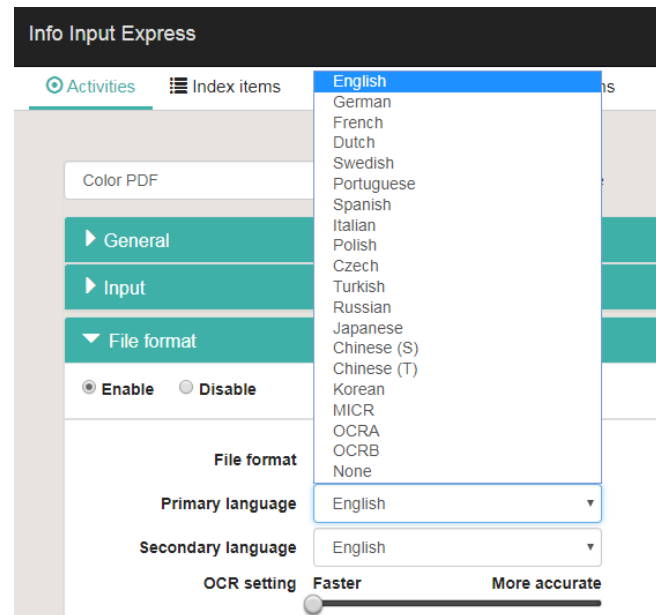


For the Kodak scanner models below, use the associated profile:

Alaris Scanner: S2000	<input checked="" type="radio"/> Use custom profile ... Color Perfect Page Document	<input type="radio"/> Use General settings below	<input type="radio"/> Show TWAIN dialog before scanning
Alaris Scanner: S2000w	<input checked="" type="radio"/> Use custom profile ... Color Perfect Page Document	<input type="radio"/> Use General settings below	<input type="radio"/> Show TWAIN dialog before scanning

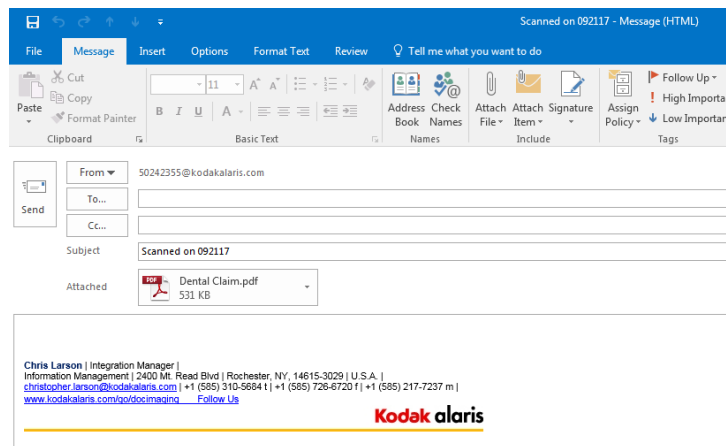
New Language Support

- The following languages are now available in the **Info Input Express GUI** (based on the language configured in the browser), **Point-and-Click OCR**, and for **Searchable PDF** output
 - Simplified Chinese
 - Traditional Chinese
 - Russian
 - Dutch
 - Korean
 - Polish



Send email as attachment

- After submitting a document, an email is generated in the **default mail client application** that is installed on the user's PC
 - The scanned document is an attachment to the email. Index Item(s) can be used to name the attachment
 - The user must complete filling out the screen (as necessary) and press the "Send" button to deliver the email.
 - Index Item(s) can also be used for Email Address, Subject, or Message content



▼ Destination

Destination Profiles

Create Outlook Email

Profile name: Create Outlook Email

Output type: **Send as email attachment**

Index data: ☒ Include index data in output

Email to: [Empty field]

Subject: Scanned on (MMDDYY)

Message: [Empty text area]

Filename formula: Document Name

Known Issue:

If an Index Item (e.g., Document Name) is used to name the document attachment and the **value entered by the user contains spaces**, then generating the e-mail will result in an error. For example:

Value Resulting in Error:

Good Value – No Error:

Trade Show Receipt

Trade-Show-Receipt

Drop-down List Indexing

An Index Item can be configured as a Drop-Down List field type allowing the user to select the index value from a list

Add index item

Name

Claim Location

Description

What state did the accident or loss occur?

Type

DropDown

List Values

[Import text file](#)

AL
AK
AZ
AR
CA

Add each list value on a new line.

Cancel

Save

The screenshot displays the 'Auto Claim Report' application interface. At the top, there's a red header bar with a car icon, the title 'Auto Claim Report', and a scanner selection dropdown set to 'Alaris Scanner: S2000w' with a 'Scan' button. Below the header, the main content area is divided into two sections. The left section shows a thumbnail of a document labeled '1/1'. The right section displays a 'MOBILE CLAIM REPORT Agent copy' for 'page 1' dated 'October 3, 2003'. The report includes fields for 'Agent code: 54-567', 'Claim office: Benton', 'Agent phone: (333) 456-7890', 'Claim rep phone:', 'Address: 345 Avenue B', 'City: Benton', 'Phone: 333-345-6789', 'Contact: Bonnie', 'St: FL', 'Zip: 34567', 'City: Benton', 'St: FL', 'e: 00 NISSAN ALTIMA 4 DR', 'License number/state: BCD890/FL', and 'Involved in loss? YES'. On the right side of the interface, there's a sidebar with 'Insured Person' set to 'Bonnie Boyd' and a 'Claim Location' dropdown menu. The dropdown menu is open, showing a list of US states from 'AL' to 'KS', with 'FL' highlighted in blue.

Type-ahead is supported allowing the user to more quickly navigate through a large list

Troubleshooting Hints and Tips

Scanner Not Working after Rebooting my PC

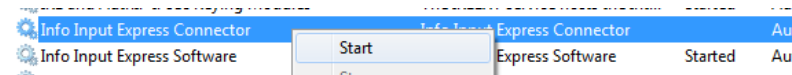
- The installer creates and starts two services that are set to automatically start upon system reboot

HomeGroup Provider	Performs networking tasks asso...	Manual	Local Service
Human Interface Device Access	Enables generic input access to ...	Manual	Local System
IKE and AuthIP IPsec Keying Modules	The IKEEXT service hosts the Int...	Started	Automatic
Info Input Express Connector	Info Input Express Connector	Started	Automatic
Info Input Express Software	Info Input Express Software	Started	Automatic
Intel(R) Content Protection HECI Service	Intel(R) Content Protection HECI...	Manual	Local System
Interactive Services Detection	Enables user notification of user ...	Manual	Local System
Internet Connection Sharing (ICS)	Provides network address transl...	Manual	Local System

- Check to make sure that the **Info Input Express Connector** service is started. If it's not started, then the Connector icon in your System Tray will look like this

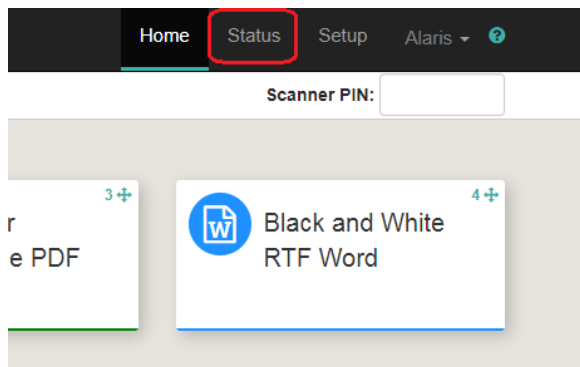


- Manually start the service:
 - Go to **Administrative Tools -> Services**
 - Highlight **Info Input Express Connector** and right-click
 - Select **Start**



Where is My Output File – I Can't Find it ?

- The output may have failed due to an error. Check the **Status** screen to determine if there was an error



- Detailed information about documents in an **Error** status can be found in the **Windows Event Viewer**



Created	Definition name	Status
2017-11-01 1:30pm	Color JPEG	Complete
2017-11-01 1:27pm	Color PDF	Error

